

CMS / Ped-I-Care News

University of Florida Department of Pediatrics

Updated Provider Manuals and Directories.

Ped-I-Care is continuously expanding our Provider Networks for both the Title XXI and the Title XIX (Medicaid Reform) programs and subsequently updating the online Provider Directories. The Provider Manuals for both programs have recently been revised as well. Currently providers and members alike can reference our website at <http://pedicare.peds.ufl.edu> to access our most up-to-date manuals and directories. Please call the Network Management Department at 866-376-2456 if you are not listed in the Provider Directory and wish to be.



Dental Update!

BREAKING DENTAL NEWS!!

New incentives are being offered for CMS/Ped-I-Care TXXI Dental Providers. We are now reimbursing 60% of billed charge for all non-medicaid, covered dental services. The application of fluoride varnish when provided in a physician's office by the MD, PA or ARNP to our enrollees is now a covered benefit under both TXXI + TXIX. CPT code 99499 SC may be billed once every three months for each enrollee up to age three. For additional information contact Ruby Brown at 800-275-1751 x3147.

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Contact Numbers and Info for Title 21

Ped-I-Care

Phone: (352) 334-1705
Toll Free: (866) 376-2456
Fax: (352) 955-6518

MED3000 Verify Eligibility/Claim Status

Phone: (800) 664-0146
Fax (866) 246-2094

MED3000 Referral/Authorizations

Phone: (800) 492-9634
Fax: (866) 256-2015

eINFOsource

[https://
INFOsource.pensacola.med3000.com](https://INFOsource.pensacola.med3000.com)

Benefits Package and Reimbursement

<http://mymedicaid-florida.com/>

Paper Claims Mailing Address

Ped-I-Care
University of Florida, ICS
P.O. Box 10887
Pensacola, FL. 32524

Electronic Claims Submission

Contact Med3000 Help Desk
(866) 703-1444

PCP Changes Requested by Enrollee

Call Ped-I-Care Member Services
(866) 376-2456

Pharmacy:

Contact CMS Nurse Care Coordinator for assistance:
Daytona (386) 238-4980
Gainesville (352) 334-1400
Jacksonville (904) 360-7070
Ocala (352) 369-2100

Immunizations

Utilize Private Stock, not VFC for Title XXI. Bill administration code as well as vaccine CPT Code

Contact Numbers and Info for Title 19

Ped-I-Care

Phone: (352) 334-1705
Toll Free: (866) 376-2456
Fax: (352) 955-6518

MED3000 Verify Eligibility/Claim Status

Phone: (800) 664-0146
Fax: (866) 246-2094

MED3000 Referral/Authorizations

Phone: (800) 492-9634
Fax: (866) 256-2015

Electronic Claims Submission

Contact Med3000 Help Desk
(866) 703-1444

eINFOsource

<https://INFOsource.pensacola.med3000.com>

Paper Claims Mailing Address

CMS/Ped-I-Care
University of Florida, ICS
P.O. Box 10885
Pensacola, FL. 32524

Benefits Package and Reimbursement

<http://mymedicaid-florida.com/>

PCP Changes Requested by Enrollee

Member calls Ped-I-Care Member Services
(866) 376-2456 or (352) 334-1705

Immunizations

Vaccines for Children (VFC)
Bill vaccine CPT Code

Pharmacy

Contact CMS Nurse Care Coordinator in Jacksonville area office for assistance at (904) 360-7070
Members use their Medicaid Gold card at any pharmacy that accepts Medicaid

Compliance Hotline

(866) 787-4557

If you suspect any incidence of fraud and abuse by a provider or member please call the Compliance Hotline. Calls may be made anonymously.

CMS/Ped-I-Care reserves the right to make unannounced site visits to any provider office where instances of fraud and abuse are suspected.

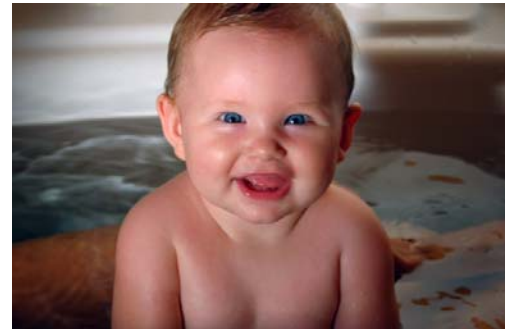
Vaccines For Children

If you participate in the Vaccines for Children (VFC) Program you may administer these immunizations to your CMS/Ped-I-Care T19 members only. You will be reimbursed the \$10 administration fee for each vaccine given. You must utilize your private stock vaccines for your CMS/Ped-I-Care T21 enrollees. You will be reimbursed for the vaccine CPT code as well as the administration codes for these members when you do so.

Vision Services-Contact Lenses

CMS/Ped-I-Care T21 ICS reimburses \$25 per box for disposable contact lenses and 60% of billed charge for the contact lens exam. No prior authorization is required for either contact lenses or glasses and no limits are placed on the number of glasses provided to members.

CMS/Ped-I-Care T19 PSN requires prior authorization for contact lenses and glasses and they are reimbursed according to the Medicaid fee schedule. There is a limit of 2 pairs of glasses per



365 days for each member.

"It's no coincidence that four of the six letters in health are heal" Ed Northstrum

Filing Deadlines for Title 21 and Title 19

Title 21 claims must be submitted **within 90 days** of the date of service. Special arrangements for extensions can be made by calling either Gina Kendall, Claims Manager at 352-334-1684 or Donna Acker, Claims Representative at 352-334-0200.

Title 19 claims must be submitted **within 365 days** of the date of service.

Claims Questions

If you have claims questions or issues that you are not able to achieve resolution for by researching through the online system, eINFOsource, please call our TPA Med3000 at 1-800-664-0146. There is a dedicated claims unit that will be happy to assist you with any questions you may have.

Meet Your Provider Liaisons.

Kati Breton– 352-334-1682
kbreton@peds.ufl.edu
India Kudla– 352-334-1364 or
904-360-7070 x 250
kudlais@peds.ufl.edu
Aaron Majcen– 352-334-1585
amajcen@peds.ufl.edu
Shelly Mallory–352-369-2563
smallory@peds.ufl.edu
Megan Scherer– 386-238-4980 x 111
mscherer@peds.ufl.edu

Your Liaison is here to help answer your questions and provide staff education.



Kati Breton-Network Manager and Liaison for: Alachua, Dixie, Gilchrist, Lafayette and Suwannee Counties.



India Kudla - Provider Liaison for: Baker, Clay, Duval, and Nassau Counties.



Megan Scherer - Provider Liaison for Flagler, Lake, St. Johns and Volusia Counties.



Aaron Majcen - Provider Liaison for: Bradford, Columbia, Hamilton, Putnam and Union Counties.



Shelly Mallory - Provider Liaison for Citrus, Hernando, Levy, Sumter and Marion Counties.

Need eINFOsource Training?

If you or your staff would like to verify member eligibility online, check claim status or submit authorizations and referrals electronically please visit <https://INFOsource.pensacola.med3000.com> and complete a “Login Maintenance Form” to obtain user names and passwords. If you would like training on how to

navigate through the system there are online tutorials available with accompanying printable User Guides or Med3000 will provide one-on-one webex trainings, scheduled at your convenience. If you would like to schedule a training contact Kimberly Hill at (866) 703-1444 or email her at Kimberly_Hill@Med3000.com



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JOIN OUR PROVIDER EMAIL GROUP

If you are interested in joining our Provider Email Group to receive CMS/Ped-I-Care alerts and updates please email Kati Breton, Network Manager at kbreton@peds.ufl.edu

CMS Credentialing Process

CMS credentialing applications and re-approvals are now to be completed online only at <https://www.cmskidsproviders.com/eis/>

NPI DEADLINE

The National Plan and Provider Enumeration System (NPPES) assigns health care providers a unique National Provider Identifier (NPI). The use of the NPI is required for all health care providers submitting electronic transactions. The deadline for compliance with the NPI rule was May 23, 2008. An application for an NPI may be submitted online at <https://nppes.cms.hhs.gov/NPPES/StaticForward.do?forward=static.npistart> Once you have obtained an NPI you must register it with Florida Medicaid at <http://mymedicaid-florida.com/>

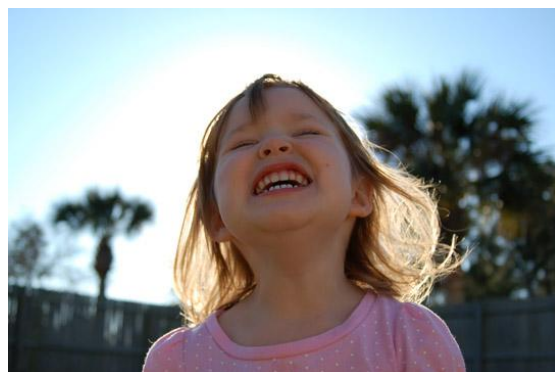
CMS/PED-I-CARE WOULD LIKE TO THANK YOU FOR CARING FOR OUR SPECIAL NEEDS ENROLLEES!!

Florida MGMA

Florida Medical Group Management Association (FMGMA) was created with the intentions of providing educational and networking opportunities for all those involved in practice management in Florida. The mission of FMGMA is to improve the effectiveness of medical group practices in Florida and the skills of the individuals who manage or lead them. They have created a state organization that provides administrators the opportunity to network with one another and share experiences, problems, and solutions.

Florida MGMA has paved the way in Florida for the expansion and education for all those who participate in its

network. Its current membership includes approximately 500 practices from across the state. It is an excellent opportunity to network with others in the medical industry in Florida. Florida MGMA's website can be viewed at <http://www.flmgma.com>. This very informative website contains information about how to become a member, upcoming meetings and a job board for all its members.



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Newsletter Layout By: Aaron Majcen

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The Foundation for The Gator Nation